



TRAINING BOOT CAMP

January thru June 2010

VIRTUAL TRAINING IS NOW AVAILABLE!

We are now 100% Virtual Training! Take the same classes from the comfort of your office or home with all the same fun and interaction with out incurring high expenses for travel!

Each class registration fee is just \$500 per person per class and includes all your printed materials mailed right to your doorstep. *Discounts are available to multiple students of a single company*

INTRODUCTION TO BIGFIX (BigFix-101)

February 25th ; May 20th

1 Day Technical Training; Hands-on Lab Environment

Prerequisites: None

The BigFix Enterprise Suite platform provides a robust and powerful framework for managing large, heterogeneous groups of computers. Day to day operations tasks utilizing the BigFix Enterprise Suite are carried out by Console Operators. Generally, these duties revolve around using BES to manage and report on specific groups of computers within an enterprise. The BigFix Enterprise Suite Basic Training Course trains new Console Operators with little or no prior exposure to BES. Through a combination of instructor-led lectures and hands-on exercises, students will gain exposure to tools, skills, and techniques that will help them to effectively perform these day to day tasks using the BES Console



BIGFIX ADMINISTRATION (BigFix-201)

March 11th ; June 10th

1 Day Technical Training; Hands-on Lab Environment

Prerequisites: BF101

This course is designed to train BES Site Administrators to effectively and efficiently perform both strategic and tactical BES administration tasks.

After completing the course, attendees will be able to:

- Implement BES Management Best Practices
- Proactively manage growth and change within BES over time
- Understand the BES Relay Structure
- Create Console Users and Configure Their Rights
- Use BES Settings as a management tool
- Create and manage Custom Sites and Computer Groups
- Troubleshoot and Solve Problems

BIGFIX CONTENT DEVELOPMENT (BigFix-202)



March 24th—25th ; June 23rd—24th

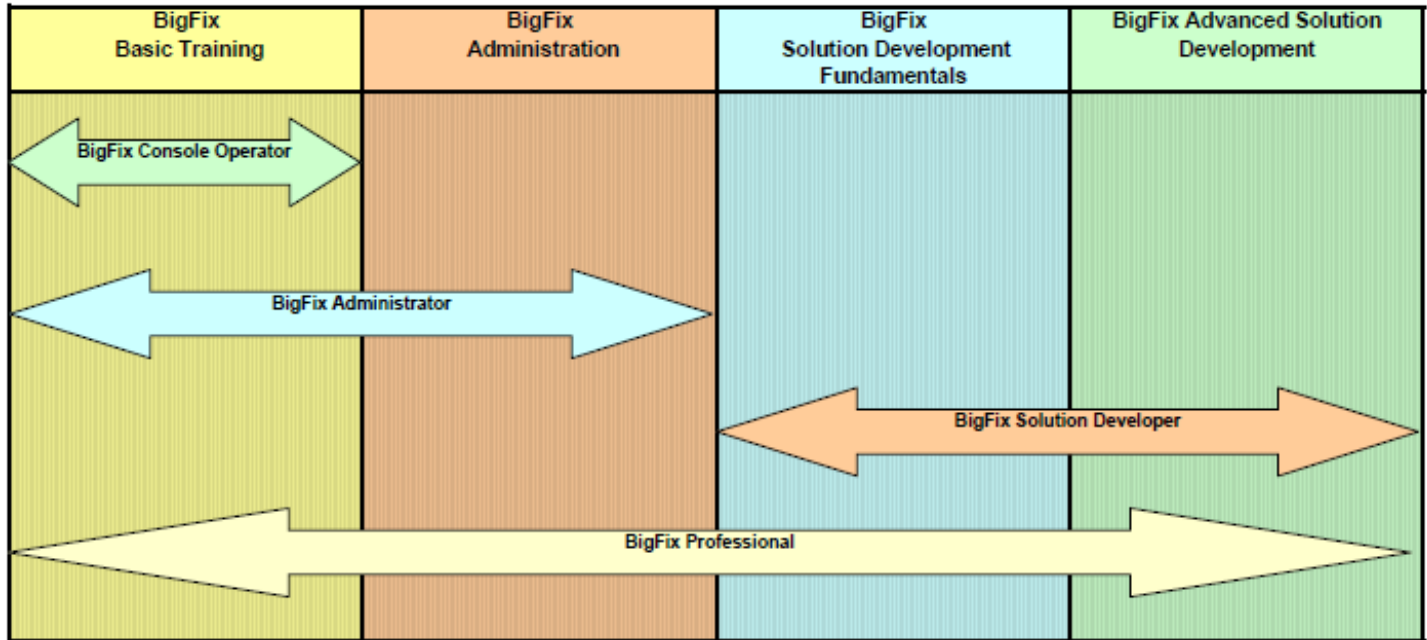
2 Day Technical Training; Hands-on Lab Environment

Prerequisites: BF 101 or 201 and understanding of Boolean Logic

The BigFix Enterprise Suite Custom Content Course trains BES Console Operators to create custom content using various tools provided in the BES Console. BigFix customers can leverage their investment in BES by creating various types of customized content that focus the power of BigFix on specific issues unique to their organizations. Through a combination of instructor led lectures and intensive hands-on exercises, students will gain exposure to tools, skills, and techniques for creating and managing customized Fixlets, Tasks, Analyses, and Baselines.

BES Training Course Selection Guide

Understanding Who Takes What Courses



BigFix Role Definitions

BigFix Console Operator - Uses the BigFix Console to monitor and control assigned endpoints

BigFix Administrator - Creates and administers Console Operators, custom sites, and manages the health of the BigFix Deployment

BigFix Solution Developer -- Uses BigFix Relevance Language and Tools to create custom BigFix Solutions for the enterprise

BigFix Professional - Possesses knowledge and skills to perform all of the above functions

BigFix Basic Training (1 day)

This course is designed for BES Console Operators, who are responsible for the administration of BigFix Enterprise Suite. At the end of this hands-on course, attendees will have mastered the following basic skills for operating the BES Console:

- Understand the basic architecture, network topology, and relay structure used in BES deployment
- Identify computers and the specific fixlets that are relevant to each of the computers
- Deploy and monitor actions to single computers or to groups of computers
- Create analyses that are used to track characteristics of computers
- Create and execute standard and customized reports
- Use Web Reports to disseminate enterprise status information

BigFix Administration (1 day)

This course trains BES Administrators to effectively perform duties related to the administration of the BigFix Enterprise Suite. Attendees will participate in lectures and hands-on exercises that will expose them to the following topics:

- In-depth analysis of the BigFix Platform architecture and communications paradigm
- Review of the Server, Client, Relay, and Console components
- Discussion of workflows to deploy Solutions on the BigFix Platform
- BES Relay Best Practices - Managing the BES Relay Structure
- Creating, Managing, and Assigning Rights to Console Operators and Web Reports Users
- Effective use of Custom Settings as a Management Tool
- Creating and Managing Custom Sites
- BES Troubleshooting Techniques and Best Practices

BigFix Solution Development Fundamentals (2 days)

This course trains BES Console Operators to develop solutions using the BES Console. Attendees will participate in lectures and hands-on exercises that will expose them to the following topics:

- Planning and building custom Fixlets, Tasks, Analyses, and Baselines
- Basic and advanced structure and syntax of the BigFix Relevance Language
- Developing Relevance for targeting and success screening in Fixlets, Tasks, and Analyses
- Developing Relevance for effective Analyses
- Creating Actions in Task and Fixlets
- Embedding Relevance in Actions

BigFix Advanced Solution Development (1 day)

This course trains BigFix Developers, who already have skills in building BigFix Client Relevance, to use BigFix Session Relevance to build solutions. Attendees will participate in lectures and hands-on exercises that will expose them to the following topics:

- Client Relevance and Session Relevance: A Comparison
- Session Relevance Debugging Tools
- Accessing BigFix Session Relevance Inspectors
- Session Set Inspectors (New in BigFix 7.0)
- Web Reports Options for Presenting Session Data
- Session Relevance for Alerts and Archive Reports
- SOAP API Query